

JOB DESCRIPTION
Office Coordinator
City of
EDMONDS
Washington

OFFICE COORDINATOR - WWTP

Department:	Public Works	Pay Grade:	NE-10
Bargaining Unit:	SEIU	FLSA Status:	Non Exempt
Revised Date:	March 2014	Reports To:	WWTP Manager

POSITION PURPOSE: Under general supervision, plans and performs technical administrative office coordination to assure smooth, timely and efficient office operations for the Wastewater Treatment Plant (WWTP); relieves supervisor of technical clerical and administrative duties having Divisional impact; researches, collects, analyzes and compiles data and information for inclusion in reports; maintains complex financial records, files and budgets related to departmental operations, programs and expenditures. Maintains confidentiality of sensitive information related to assigned work.

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES:

*The following duties **ARE NOT** intended to serve as a comprehensive list of all duties performed by all employees in this classification, only a representative summary of the primary duties and responsibilities. Incumbent(s) may not be required to perform all duties listed and may be required to perform additional, position-specific duties.*

- Plans and performs technical administrative office coordination; processes departmental accounts payables and accounts receivables; processes departmental payroll and relieves the supervisor of technical clerical and administrative duties having divisional impact.
- Conducts a variety of studies involving programs, systems, operations, special needs, issues or activities of the WWTP.
- Researches, analyzes and prepares recommendations or conclusions on assigned projects such as budget assistance, utility billing, developing internal benchmarks and assisting with collection and assembly of data as requested.
- Composes, prepares and types a variety of correspondence, memos, reports and other materials and proofreads materials to assure accuracy and completeness.
- Organizes and coordinates office functions, activities and communications; assures efficient workflow and office operations.
- Develops new and improved programs, systems and procedures as a result of new policies or directives or routine research and analysis; assists with implementation after securing approval.
- Prepares reports, minutes, agendas, correspondence and other materials as appropriate and according to decisions and approved actions.
- Researches, analyzes and prepares information on a variety of topics; coordinates efforts with other City departments, government agencies and vendors.
- Provides information in response to public disclosure requests regarding confidential records in compliance with Washington State laws.
- Attends a variety of meetings including staff meetings as assigned; participates on a variety of City committees as directed.

JOB DESCRIPTION

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- Provides staff support and clerical and administrative assistance to boards and committees as requested.
- Assists with collection of data, preparation of documents, taking of minutes and maintenance of records.
- Maintains confidentiality of sensitive departmental and other information; provides information and assistance to City staff as needed.
- Prepares and maintains various records and files; archives files and records as needed in compliance with the Washington State records retention schedule.
- Performs complex and varied clerical support to relieve the WWTP Manager of administrative detail including answering telephones and greeting visitors; provides information in person or on the telephone or refers to appropriate personnel; opens, screens and routes mail.
- Operates office machines including: computers, copiers, calculators, typewriters and other equipment as assigned.

Required Knowledge of:

- City organization, procedures, federal and state laws.
- Administrative functions and operations of a City government.
- Research methods, data collection and statistical analysis.
- Accurate, lawful, and efficient record-keeping techniques.
- Budget monitoring and control including proficient skills in mathematics.
- Interpersonal skills using tact, patience and courtesy.
- Principles of customer service and public relations.
- Proper telephone etiquette.
- Effective oral and written communication principles and practices.
- Modern office procedures, methods, and equipment including computers and computer applications sufficient to perform assigned work.
- English usage, spelling, grammar and punctuation.
- Principles of business letter writing.

Required Skill in:

- Performing technical clerical and administrative duties having Department wide impact.
- Planning and performing technical administrative office coordination duties.
- Maintaining records, files, and information in compliance with laws, policies and procedures.
- Interpreting, applying and explaining rules, regulations, policies, procedures and laws.
- Successfully meeting schedules and time lines.
- Preparing a variety of reports, logs, records and files related to assigned activities.
- Maintaining confidentiality of sensitive information; working confidentially with discretion.
- Being flexible and able to work with diverse personalities
- Researching a variety of subjects and presenting information in an efficient, accurate manner.
- Utilizing personal computer software programs and other relevant software affecting assigned work.
- Establishing and maintaining effective working relationships with staff, management, vendors, outside agencies, community groups and the general public.
- Meet schedules and time lines and ability to work independently.
- Communicating effectively verbally and in writing, including public relations and customer service.

JOB DESCRIPTION
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MINIMUM QUALIFICATIONS:

Education and Experience:

Two years of college-level training in business, office management, or related field and four years of increasingly responsible assistant or administrative office support experience or any combination of education, training and experience.

Required Licenses or Certifications:

Valid State of Washington Driver's License.

Must be able to complete and pass a background check.

Mandatory drug test subject to conditional job offer.

WORKING CONDITIONS:

Environment:

- Office environment.
- Constant interruptions.

Physical Abilities:

- Hearing, speaking or otherwise communicating to exchange information in person or on the phone.
- Reading and understanding a variety of materials.
- Operating/using a computer keyboard and other office equipment.
- Sitting, standing or otherwise remaining in a stationary position for extended periods of time.
- Bending at the waist, kneeling or crouching, reaching above shoulders and horizontally or otherwise positioning oneself to accomplish tasks.
- Lifting/carrying or otherwise moving or transporting up to 20 lbs.

Hazards:

- Contact with potentially angry or upset members of the public.

Incumbent Signature: _____

Date: _____

Department Head: _____

Date: _____